# **IMPORTANT REMINDERS about your SHUTTERS**

### **HARDWARE**

BI-FOLD TRACKING mechanisms will be visible under the facia for Bi-Folding track.

**CATCHERS** are used in some applications to secure the panels, these include: snugger clips, top supports and magnetic catches attached to the window sill or shutter frames.

#### INSTALLATION

**INSTALLATION TIME** will depend on the complexity of the time of the installation some installations will take longer particular if modification work is required.

**UNEVEN FLOORS** are a normal situation in most homes. These can cause panels to touch the floor when fully opened which we are unable to check for. To allow for uneven floors we will make some full length panels shorter than their frames and possibly other shutters.

**SKIRTING BOARDS** that return into the window recesses will require the shutter frames to be installed prior to the installation of skirting boards. It's important you advise us if you are having skirting boards installed, as additional charges may apply if we carry additional customisation to your shutters or skirting boards (see condition 6 in our Terms and Conditions).

### MANUFACTURING TOLERANCES

**MID-RAILS POSITIONS** are required for panels over a specific height. The position of the mid-rail may vary up to one blade size above or below the specified height.

## OPERATION

**ALL SHUTTER PANELS** require support when closed. Sill plates are used for them to rest on. Ensure you always apply some upward lift to the panels as you open and close them to avoid scuffing the window sill or Sill Bead surface

**FILTERED LIGHT** occurs between the blades of all louvred products (Venetian Blinds, Shutters) and around the sides of all blinds regardless of the fabric used.

**CUSTOM CRAFT SHUTTERS** not guaranteed in windows exposed to prolonged sunlight.

**TENSIONING DEVICES** are a feature of every shutter panel. These adjusting screws will appear as holes on each side of every stile in every panel (side rail)

PANELS MAY NOT ALWAYS SIT FLAT back against walls when fully open

ADDITIONAL HARDWARE such as the addition of handles & hooks will void your warranty

Please take time to read these carefully along with our terms and conditions as acceptance of the quotation is also acceptance of these details, ask your consultant for any further clarification.